



**BECOME A TRAINED FACILITATOR IN THE  
LEGO® SERIOUS PLAY® METHOD**

## **COMPLETE CERTIFICATION**

**GET THE COMPLETE LEGO® EXPERIENCE  
AT OUR ALL-INCLUSIVE FACILITATOR TRAINING IN  
THE ORIGINAL LEGO® SERIOUS PLAY® METHOD  
AT LEGOLAND® RESORTS.**

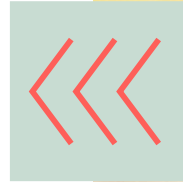
Inthrface's facilitator training in the LEGO® SERIOUS PLAY® methodology is the only training in the world that is endorsed by Professor Johan S. Roos, co-inventor of the methodology!

“I recently had the pleasure of attending Intrface’s LEGO® SERIOUS PLAY® facilitator training. I was blown away by the training, the facilitator’s knowledge, and just how versatile this tool can be.

Don’t be fooled into thinking this is simply a fun icebreaker technique. You’ll uncover real-time insights into your strategy, your organization, and even your own personal identity. I highly recommend it!”

**- CLARK SWEAT**

**Chief Revenue Officer, Children’s Miracle  
Network Hospitals, USA.**





With our Complete Certification, you will be able to plan, design and conduct specialized workshop for infinite purposes.

**INT//RFACE'S COMPLETE CERTIFICATION IS RIGHT FOR YOU  
IF YOU WANT TO MASTER THE ORIGINAL LEGO® SERIOUS  
PLAY® METHOD AND APPLICATIONS COMPLETELY.**

## WHY CHOOSE THIS TRAINING?

**As a trained facilitator you can:**

- Develop, change and strengthen your organization and the teamwork within your company.
- Optimize processes and performances within your organization or company.
- Develop and implement dynamic strategies in your organization or company.
- Engage in and facilitate personal development processes including coaching, mentoring, etc.
- And much more.

### TARGET GROUP

Our training is targeted towards people who work with management, development, facilitation, processes and/or consulting.

# WHAT WILL YOU GET?

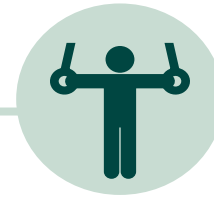
Inthrface's facilitation training in the LEGO® SERIOUS PLAY® method is the interface between the original LEGO® SERIOUS PLAY® method and its practical use in a modern corporate context.



**You learn** how to use the method by experiencing this hands-on creative tool yourself.



**You explore** the infinite possibilities of using the method in a modern corporate context.



**You practiSe** the LSP fundamentals to facilitation.



**You maximize** the learning by adopting different roles throughout the course.



**You work** with real-life cases so you can immediately understand how to use the method in development processes.



**You consolidate** the learning through a one-on-one after training session when designing your first workshop.



**You will receive** a digital badge that you can use with your clients to underline your pedigree as a LSP facilitator.



**WHAT ARE YOU WAITING FOR?**



# WHAT **MORE** WILL YOU GET?

An all-inclusive stay at a LEGOLAND® Resort, including access to LEGOLAND® theme park.



Or get certified at UC Leuven, our strategic partner in the center of Europe.



Your personal LEGO® SERIOUS PLAY® starter kit.

An extensive and **exclusive facilitator manual** that provides LSP exercises, theory and supporting materials, supplemented with experienced based tips and tricks on how to use the method.

A set of **exercises** on how to introduce LEGO® SERIOUS PLAY® in your organization or business.

An invitation to join our annual international LEGO® SERIOUS PLAY® conference and advanced training at Hotel LEGOLAND® in Billund.

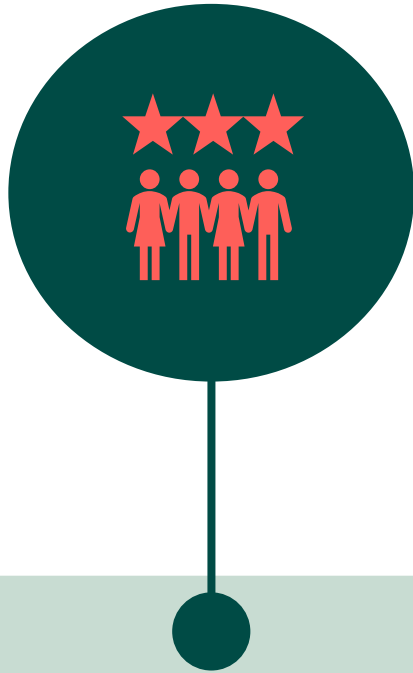
A certificate and an **exclusive testimonial** by one of the founding fathers of LEGO® SERIOUS PLAY® which underlines the quality of your training (issued after completion of the four-day course).

Access to our **worldwide** network of certified facilitators.

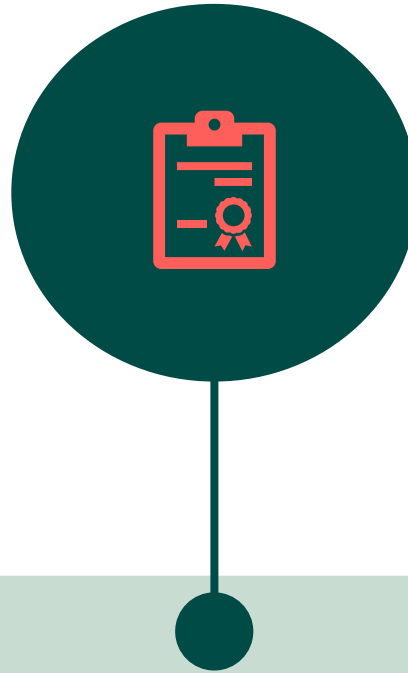
**B R I C K M I N D**

# WHY INTH/RFACE?

Our ambition is simple: to train the best possible LEGO® SERIOUS PLAY® Facilitators in the world.

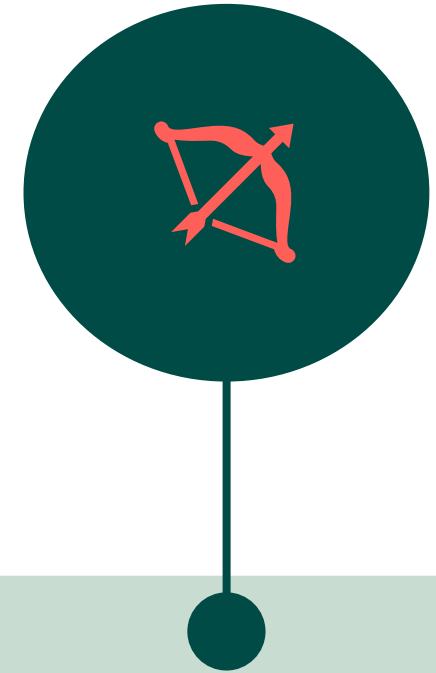


This is **powered by world - class facilitators** with experience of more than 1500 LEGO® SERIOUS PLAY® workshops worldwide and the training of hundreds of facilitators.



*"The comprehensive course material and innovative pedagogy used in Inthrface's facilitator training align with, and positively extend the original LEGO® SERIOUS PLAY® concept."*

**Professor Johan S. Roos – co-inventor of the LEGO® SERIOUS PLAY® method.**



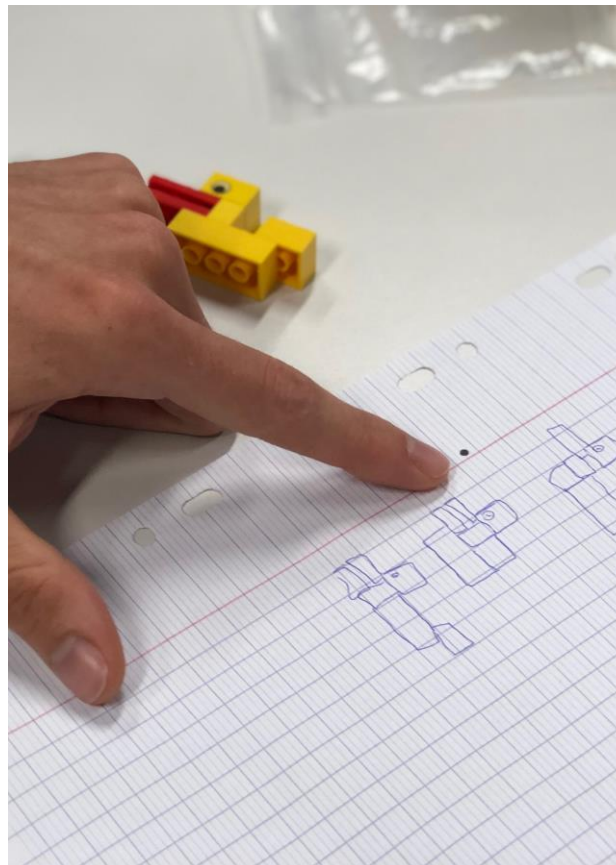
**Inthrface** (Denmark) has been involved in the use and development of the LEGO® SERIOUS PLAY® (LSP) method since the very beginning. We bring together this knowledge and experience to design and deliver relevant, realistic and practice-oriented training courses.

# THE CONTENT

Our facilitator training consist of four very intense and creative days with focus on the theory and research behind the method, effective hands-on exercises, group work, reflections and how you can use the method within the specific context of your work. The training is composed of the following sub-elements:

## DAY 1 & 2:

- **History, theory and research** in relation to the LEGO® SERIOUS PLAY® method.
- **Skills Building:** An introduction to all the **basic elements** of LEGO® SERIOUS PLAY®: Construction, metaphors, story making and fantasy/imagination.
- **Real Time Strategy (RTS):** You will learn how to use the LEGO® SERIOUS PLAY® method for **strategy- and business development**.



## DAY 3 & 4:

- **Real Time Identity (RTI):** You will learn how to use the LEGO® SERIOUS PLAY® method for **individual, team and organizational development**.
- **How to make tailor-made workshops** using the LEGO® SERIOUS PLAY® method.
- **The facilitator role and introduction to the Trademark Guidelines** concerning LEGO® SERIOUS PLAY®.

# THE DETAILED CONTENT

01

## THE FOUNDATION

History, theory and research in relation to the LEGO® SERIOUS PLAY® method.

**You will be introduced to:**

- The facilitator(s), the participants and the content of the training.

**We will answer the questions:**

- What is LEGO® SERIOUS PLAY®?
- Does the use of LEGO® SERIOUS PLAY® really have infinite possibilities?
- How has the methodology developed through the years?
- Which core theories and research support the methodology?

**You will get a better understanding of:**

- Aspects such as social constructive knowledge systems, and how these are created.
- The phrases: Serious Play, flow and imagination.
- The core elements in the methodology: Construction, Metaphors, Story Making and Imagination, and how to apply these in your own workshops.
- The concept of real time.
- The code of conduct of the methodology, as well as the facilitator's and the participants' code of conduct.

02

## SKILLS BUILDING

The basic elements in the LEGO® SERIOUS PLAY® method that make the theory come to life.

**You will be introduced to:**

The skills building toolbox.  
Focused exercises.  
The basic elements of the methodology.

**You will get a better understanding of the phrases:**

- **Construction:**  
We construct knowledge through LEGO® bricks. When you build with your hands you also build with your brain. You can construct it, even if you cannot plan it.
- **Metaphors:**  
Metaphors help us communicate complex ideas and expressions that can be difficult to communicate using just words.
- **Story making:**  
The next best thing to actually doing something - but free from the risk of making the wrong choices. We create stories to discover, explore and decide.
- **Imagination:**  
The powerful source for new ideas. Imagination promotes play which allows us to experiment and explore without interference from the real-life consequences.

03

## REAL TIME STRATEGY (RTS)

How to use LEGO® SERIOUS PLAY® for strategy- and business development.

**You will be introduced to:**

The Real Time Strategy concept.

**You will try out the Real Time Strategy process yourself and get knowledge on how it can be used to reveal the following elements:**

- **The core Identity** of an organization or company.
- **The external identity** of an organization or company.
- **The aspirational identity** of an organization or company.
- **The agents** – what influences an organization or company?
- **Connections** – how is it all connected in a system?
- **Real Time emergence** – how can we extract knowledge and perceptions of the system that a particular company or organization is part of, and how can we test it?
- **Simple Guiding Principles** – what is the pattern in our perception and creation of success in your system?
- **Reflections** – what have we learned about the organization or company?
- **Adaptation** – how do we adapt the knowledge into the real world?

04

## REAL TIME IDENTITY (RIT)

How to use LEGO® SERIOUS PLAY® for individual, team and organizational development.

**You will be introduced to:**

The Real Time Identity concept.

**You will try out the Real Time Identity for the TEAM and get knowledge on how to reveal the following elements:**

- **The core, external and aspirational identity** of each team member.
- **Team life** - how do we perceive our team right now?
- **Team connections** - how is it all tied together?
- **The past and the present** - playing out emergences.
- **Team wisdom** - what are the patterns in our perception, and how can we create success in our team.
- **Team actions** – develop the team further.
- **Development plans** for the individual team members.
- **Adaption** – how do we adapt the knowledge into the real world?

**You will try the Real Time Identity for YOU and get knowledge on how to reveal the following elements:**

- **Your core, external and aspirational Identity** – who are you?
- **Personal development** – your plans and reflections.
- **Adaption** – how can you adapt it into your own life?

05

## FACILITATION

How to make tailor-made workshops using the LEGO® SERIOUS PLAY® method.

**You will be introduced to the use and adaptation of:**

The Skills Building Toolbox.  
The Real Time Strategy process.  
The Real Time Identity processes.

**You will learn how to:**

- **Create** workshops using the LEGO® SERIOUS PLAY® methodology.
- **Apply** the Real Time principle to your workshops.
- **Plan, execute, document and evaluate** workshops using the LEGO® SERIOUS PLAY® methodology.
- **Time and structure** your own workshops.

**We will finish the training with:**

- Real life business cases.
- Materials and information on how to order LEGO®.
- Introduction to the Trademark Guidelines concerning LEGO® SERIOUS PLAY®.
- Evaluation of the training.
- Diplomas.



# THE COMPLETE PROGRAM

## DAY 1

**09.30 - 10.00:** Breakfast.  
**10.00 - 12.00:** Introduction to the training.  
 The origin of the method.  
 The theoretical foundation.  
**12.00 - 12.45:** Lunch.  
**12.45 - 17.00:** Skills Building.  
**17.00 - 18.00:** How to develop and run Smaller workshops.  
 Recap of day 1.  
 Wrap up.  
**19.00 - 20.30:** Joint dinner.

## DAY 2

**07.00 - 08.15:** Breakfast.  
**08.15 - 08.45:** Introduction to day 2.  
 Reflections & questions.  
**08.45 - 12.00:** Real Time Strategy - 1.  
**12.00 - 12.45:** Lunch.  
**12.45 - 17.45:** Real Time Strategy - 2.  
**17.45 - 18.00:** Wrap up - day 2.  
**18.00 - 21.00:** Joint Dinner.

## DAY 3

**07.00 - 08.15:** Breakfast.  
**08.15 - 10.30:** Introduction to day 3.  
 Real Time Strategy - 3.  
 Business cases.  
 Reflections & questions.  
**10.30 - 12.00:** Real Time Identity for the team – 1.  
**12.00 - 12.45:** Lunch.  
**12.45 - 17.45:** Real Time Identity for the Team - 2.  
**17.45 - 18.00:** Wrap up - day 3.  
**19.30 - 21.00:** Drinks & joint Dinner.

## DAY 4

**07.00 - 08.15:** Breakfast  
**08.15 - 10.30:** Introduction to day 4.  
 Real Time Identity for the Team - 3.  
 Business cases.  
 Reflections & questions.  
**10.30 - 11.45:** Real Time Identity for You – 1.  
**11.45 - 13.15:** Lunch and walk in LEGOLAND®.  
**13.15 - 15.00:** Real Time Identity for You – 2.  
**15.00 - 16.15:** The facilitator role essentials.  
**16.15 - 17.00:** Evaluation & diplomas.  
 Wrap up of training.



# WHAT DO OUR PREVIOUS PARTICIPANTS SAY?

*"Thanks to this training, I am now able to facilitate and support my customers in a very creative way.*

*This is the magic of LEGO® SERIOUS PLAY®!*

*I recommend this training for all professionals, who wish to "go up and beyond" their routine, who are seeking challenges and wish to bring back applicable proper tools to integrate LEGO® SERIOUS PLAY® in their innovation process management."*

**- FRANCINE MASSON**  
**CEO, TechNovation Network inc., Canada.**

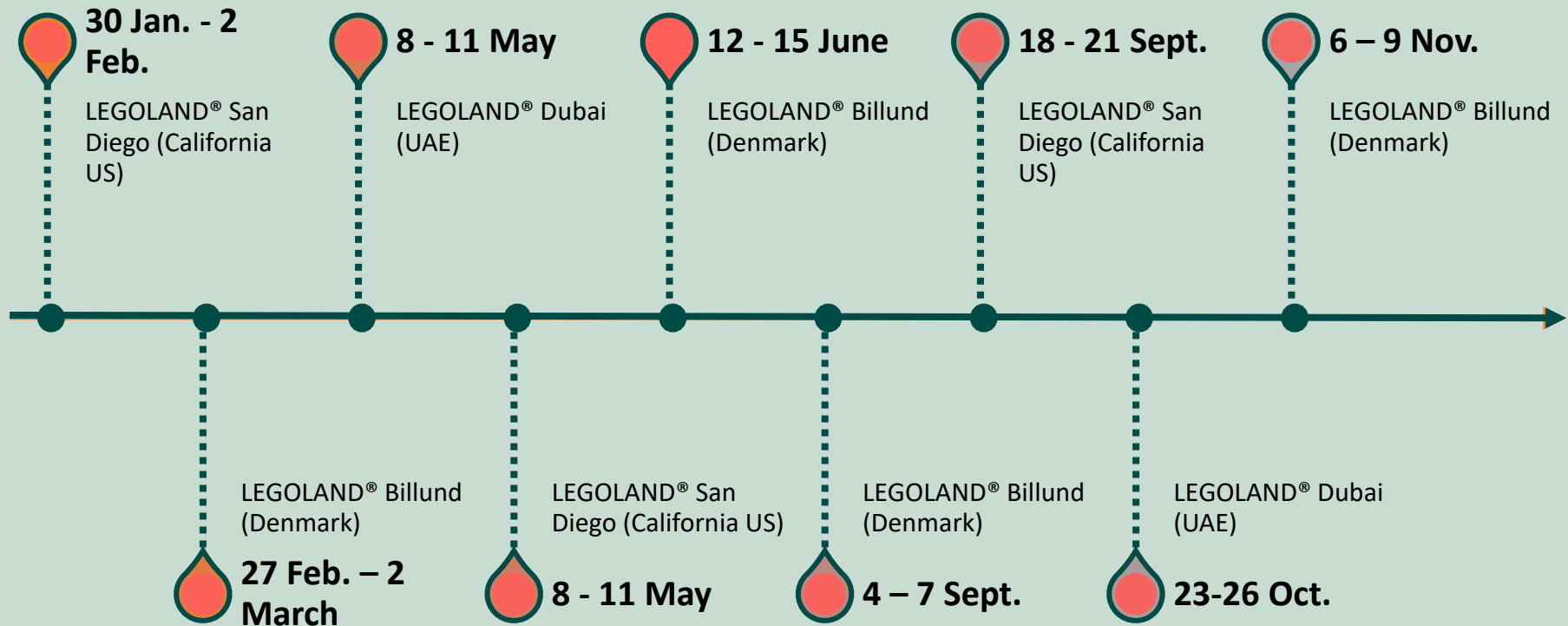
*"The four days training left me feeling energized and empowered to use LEGO® SERIOUS PLAY® in my current job role.*

*The training was run professionally and efficiently. The accompanying manual is very comprehensive, and it will be an important source of information as I begin to create workshops myself."*

**- JACKIE HATFIELD**  
**Loughborough University, UK.**



# TRAINING DATES 2023





# COURSE LOCATIONS



## LEGOLAND® Billund Hotel and Conference

Åstvej 10  
7190, Billund  
Denmark



## LEGOLAND® Windsor Resort

Winkfield Road  
Windsor  
SL4 4AY  
Great Britain



## LEGOLAND® California Resort

1 Legoland Drive  
Carlsbad  
CA 92008  
USA



## LEGOLAND® Dubai Parks & Resorts

Sheikh Zayed Rd Dubai  
Abu Dhabi  
UAE

**NEW  
LOCATION**



## UC LEUVEN Campus Proximus

Geldenaaksebaan 335  
3001 Heverlee  
Belgium

Inthrface has an exclusive partnership with Legoland® Hotels and Resorts around the world that applies to training courses in, and workshops based on the LEGO® SERIOUS PLAY® method.





## PRICES & CONTACT

All prices are excluded VAT (we can advise you on the different rules that apply, depending on where you live and whether you sign up as a company or an individual).

Please also note that payment by installment is possible.

You can pay either in DKK, GBP, USD or EUR

### **LEGOLAND® Billund Hotel and Conference**

All inclusive price  
for course and stay  
at the hotel  
**23.875,00 DKK**

### **LEGOLAND® Windsor Resort**

All inclusive price  
for course and stay  
at the hotel  
**24.875,00 DKK**

### **LEGOLAND® California Resort**

All inclusive price  
for course and stay  
at the hotel  
**24.875,00 DKK**

### **LEGOLAND® Florida Resort Hotel**

All inclusive price  
for course and stay  
at the hotel  
**24.875,00 DKK**

### **LEGOLAND® Dubai Parks & Resorts**

All inclusive price  
for course and stay  
at the hotel  
**23.875,00 DKK**

### **UC LEUVEN Campus Proximus**

Price for course,  
accommodation  
and 1 joint dinner  
**22.875,00 DKK**



Contact Cecilie Reinholt Petersen at [crp@intrface.com](mailto:crp@intrface.com)

# The Trainers



**Micael Buckle**

Facilitator

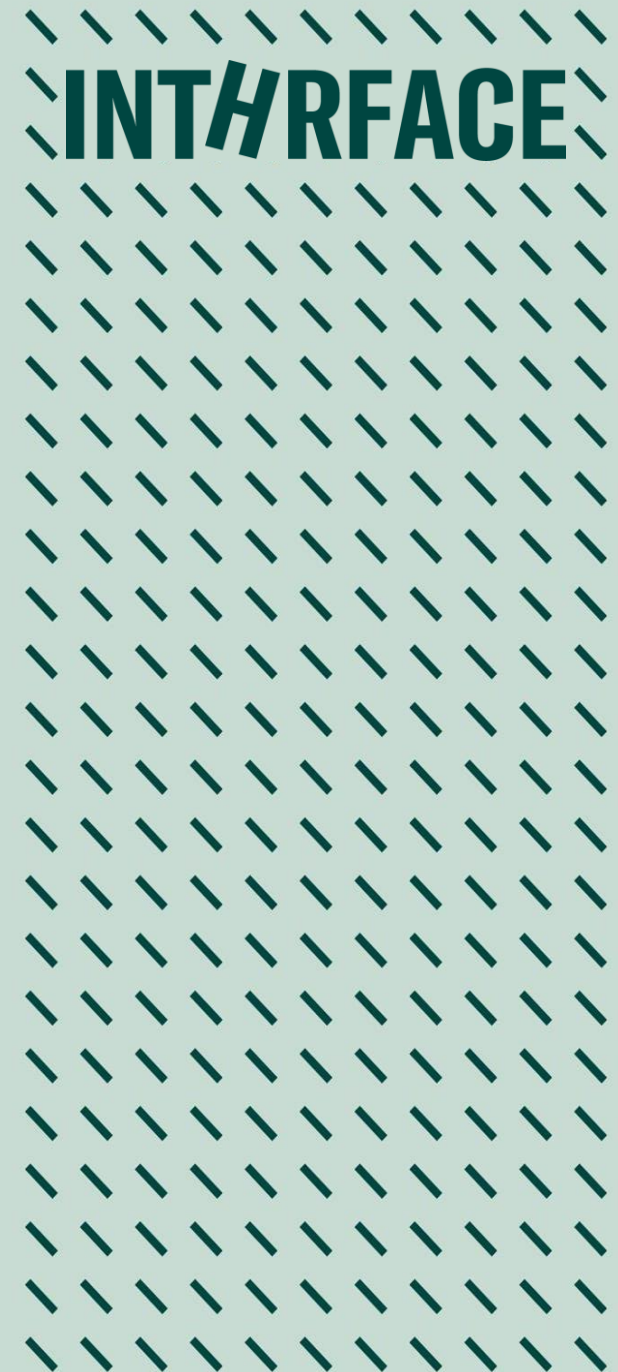
- Founder and CEO of the consultant company Intrface, chief executive trainer and consultant.
- Certified in the LEGO® SERIOUS PLAY® methodology by LEGO® Company in 2003.
- Facilitator of more than 1000 LEGO® SERIOUS PLAY® workshops around the world.
- Working in close collaboration with Prof. Johan S. Roos to further develop the LEGO® SERIOUS PLAY® method.



**Marc Sonnaert**

Facilitator

- Executive trainer and consultant of Intrface.
- Certified in the LEGO® SERIOUS PLAY® methodology at Hotel LEGOLAND® in Billund in 2015.
- Organizational development consultant at the European Institutions.
- Extensive experience in the use the method as a consultant.



# WHAT IS THE LEGO® SERIOUS PLAY® METHOD?

When we use our hands in a creative process, we express our thoughts and ideas in a more detailed and nuanced way. This means they are **easier to understand and remember** – leading to more effective dialogues and better results.

The LEGO® SERIOUS PLAY® method is a scientifically developed and thoroughly tested creative tool for strategy, team, personal and organisational development. The method was developed by the LEGO® Company in cooperation with leading strategy and organisational development professors from IMD in Switzerland.



## THE CORE OF THE LEGO® SERIOUS PLAY® METHOD:

The key drivers of the method are play, flow and imagination, creating a safe, multisensory and multidimensional working environment. The method is based on extensive research from different areas of research. The theoretical core areas are:

- Constructivism (Piaget; 1951).
- Constructionism (Charel and Papert; 1991).
- Complex Adaptive Systems' theory (Holland; 1995).
- Autopoietic Organizational Epistemology (Von Krogh and Roos; 1994, 1995, Weick; 2000).
- Flow (Mihaly Csikszentmihalyi; 1993).

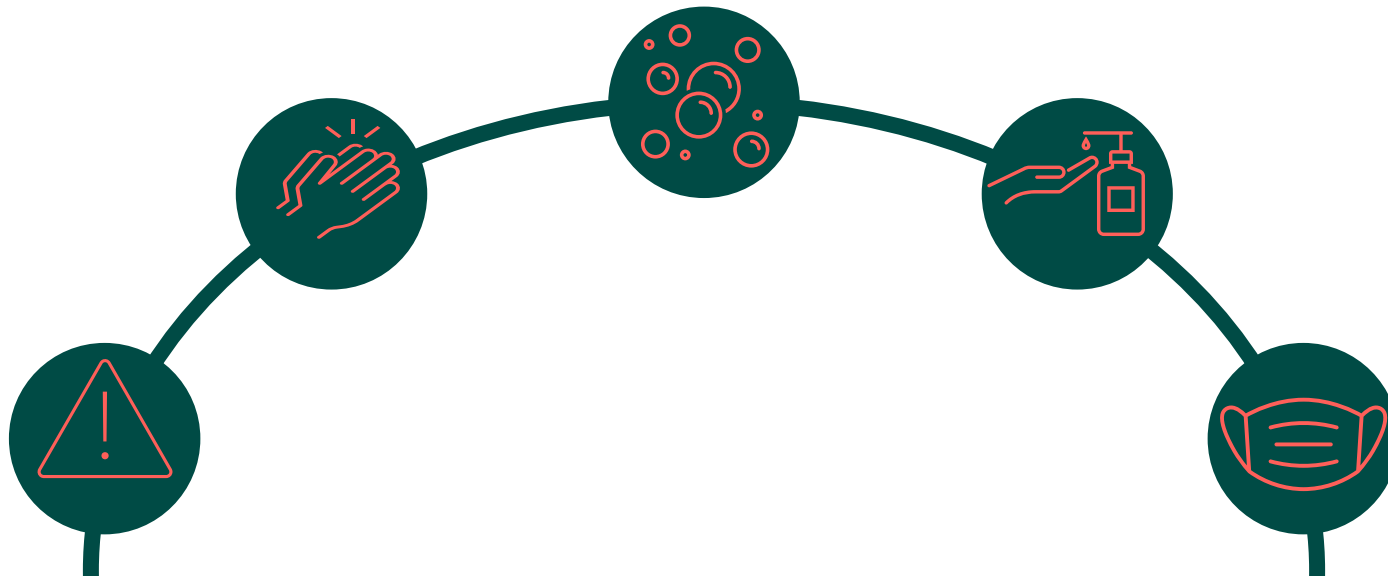
# WHY DOES LEGO® SERIOUS PLAY® WORK?

- ① LSP uses the diversity of the LEGO® brick. The LEGO® elements act as three-dimensional models of complex issues: academic, organisational, individual and collective.
- ② The use of constructions and narratives increases mutual understanding of the breath and depth of the issues. Embodying these in physical models makes visible and helps you to play out realistic scenarios, test different possibilities and identify valuable solutions that can be implemented immediately.
- ③ The process also effectively promotes knowledge sharing, involvement and inspiration - which strengthens your ability to tackle new challenges together!





# IMPORTANT INFORMATION ABOUT COVID-19



We are very aware of the current situation and the risk of the coronavirus.

We are following the Danish (or local) authorities' general recommendations regarding hygiene, keeping a safe distance and exhibiting appropriate behavior.

Inthrface provides **hand sanitizer**, **gloves** and **masks** at the trainings.

Our tools and materials used during trainings will be **thoroughly cleaned** and **disinfected** after every training.

If you are going to attend a training course and you start showing any symptoms of COVID-19, please follow the guidelines of your local authorities and contact us.