

Information



For guest with special needs



Welcome in LEGOLAND®

Experiences for everyone

In this guide you will find information about the opportunities and restrictions for guests with both hidden and visible disabilities at each ride.

Everyone should be able to have a good experience at LEGOLAND®, and there are plenty of opportunities, also for our guests with special needs. There are many rides you can try, but there are also rides you cannot try for safety reasons. You can always ask the staff located at the rides, as they know all the restrictions and can help you.

Show consideration scheme

If you have a hidden disability such as anxiety, autism or ADHD, we offer a 'Show consideration' wristband. This allows you faster access to the ride and less time queueing. If you are entitled to a 'Show consideration' wristband, you can book it online at [LEGOLAND.dk](https://www.legoland.dk) and then pick it up at the information desk inside the park. You will also be given a companion wristband, which you should show together with the 'Show consideration' wristband for faster access to the ride.

NOTE: There is a limited number, so it's best to book well in advance on [LEGOLAND.dk](https://www.legoland.dk).

Please note that guests with 'Show consideration' wristbands cannot enjoy faster access to the same ride twice in a row. However, you're welcome to come back and try again in one hour.

If an employee finds that it is not safe for you to try a ride, you must not take the risk and the employee will not allow you to get on it. This is for your own safety only.

You can find information about the individual restrictions on the Safe & Fun signs at the entrance to the ride.

You can get everywhere in the park in a wheelchair, because all the roads and paths are paved. All restrictions for rides must be respected by all guests.

Have a fun day in **LEGOLAND®**

Companion card

Guests who need help getting around LEGOLAND® can take one companion with them to the park free of charge by showing either DSB's companion card or the corresponding card from The Danish Association of the Physically Disabled. Foreign guests must show a officially issued, foreign companion card for a person with a disability when purchasing tickets. You must always be accompanied by a helper when you go on the rides.

The companion must be at least 18 years old and is responsible for the guest. You can read more about the specific restrictions in this guide and on the Safe & Fun signs next to each ride.

You should be aware that there may be a waiting time for some activities, as there are requirements for the number of 'Show consideration' holders/guests with a disability per ride for safety reasons. You may have a maximum of 3 helpers accompanying you on a ride, with the exception of Flying Eagle, Unikitty, Apocalypseburg Sky Battle and Emmet's Flying Adventures, where you can have a maximum of one helper with you on the ride.



First aid

There are always qualified personnel on duty at our first aid station who can help you if you need it. You can find the first aid station next to the Renault Traffic School.

Free parking

We offer free parking for wheelchair users and those with reduced mobility. You can find the disabled parking spaces directly opposite the entrance to LEGOLAND®. When you have parked your vehicle, please enquire at the information desk and show your blue disabled sign. They will give you a free parking ticket, which you will need to show when you leave the car park.

NOTE: There is a limited number of places, so we recommend that you arrive early.



Loan of wheelchairs

You can borrow a wheelchair by contacting one of our inspectors at the entrance. You can also book a wheelchair up to 1 month prior to your visit.

Contact our information desk at info@LEGOLAND.dk.

Note! We have a limited number of wheelchairs.

Butikker

All our shops are accessible. Don't hesitate to ask the staff in the individual shop if you need additional assistance.

Restaurants

All our restaurants are accessible.

Toilets

You can find disabled toilets at numerous locations in the park. You can see where to find these in our park guide and on the maps located at several places in the park.

Dogs

Guide dogs are welcome in the park, but you cannot take them on the individual rides. If you wish to go on a ride, you are responsible for ensuring that the dog is being supervised by another guest.

Explanation of symbols



Pregnant women or guests with heart, neck or back problems, as well as other health issues, are not allowed to try this ride.



No access for guests with limited walking abilities and guests who cannot sit up unaided and hold onto something unaided.



Limited accessibility for disabled people. For further information, please contact: an employee



What can you do in LEGOLAND®?



Miniland

Frog Hopper



- Only children between 90–150 cm are allowed
- Disabled and 'Show consideration' access via the exit
- You must be able to sit up unaided during the ride

Caterpillar



- You must be able to sit up unaided during the ride
- Disabled and 'Show consideration' access via the exit
- Note: The ride moves at high speeds

LEGO® Safari



- Disabled and 'Show Consideration' access via the Reserve & Ride entrance

LEGO® Train



- Disability and 'Show consideration' access via the exit at the top of the house

LEGOTOP®

- You can take your wheelchair with you on the ride
- Disabled and 'Show consideration' access via the exit

Mini boats

- Disabled and 'Show consideration' access via the exit

Monorail



- You must be able to hold on unaided and sit upright during the ride
- Disabled and 'Show consideration' access via the Reserve & Ride entrance

Renault Traffic School



- Here you must be able to get on and off without assistance, sit upright and operate the car
- Contact the employee at the ride for access
- At the Renault Traffic School, you can obtain your very own LEGOLAND® driver's licence for a fee





LEGO NINJAGO
The Ride



DUPLO[®] Land

Atlantis by SEA LIFE[™]

- You can take your wheelchair with you to the aquarium
- Contact the employee at the entrance

DUPLO[®] Express



- Disabled and 'Show consideration' access via the exit

DUPLO[®] Flyver



- Disabled and 'Show consideration' access via the exit

LEGO[®] Studios

- People with epilepsy are advised not to watch the films, as they may contain strobe lights
- You can take your wheelchair with you in the cinema
- Contact the employee at the cinema for access

LEGONDOL[®]



- Disabled and 'Show consideration' access via the exit

LEGO[®] NINJAGO[®] World

LEGO[®] NINJAGO[®] The Ride



- This ride is not recommended for anyone with epilepsy, as it features strobe lights
- Here you must be able to sit upright and hold onto something
- Disabled and 'Show consideration' access via the Reserve & Ride entrance
- Note: This ride takes place in the dark with lights and sound effects





LEGO REDO[®] Town

Flying Eagle



- Here, you must be able to get on and off and walk down the stairs yourself or use temporary scaffold stairs in the event of an evacuation. You must be able to hold on unaided
- If you have a prosthetic arm, you should remove the prosthesis and be able to hold on with the other arm
- You cannot go on this ride if you have a full prosthetic leg. Nor can you try the ride if you have a prosthetic leg that extends above the knee. You can go on the ride if you have a below knee prosthesis
- Disabled and 'Show consideration' access via the exit

Ghost – The Haunted House



- Here, you must be able to move from the wheelchair to the seat, hold on tight and sit upright unassisted without help or support
- You can get around Ghost – The Haunted House in your wheelchair via the lift
- This activity is not recommended for anyone with epilepsy, as it features strobe lights
- Contact the employee located at the ride for access
- Note: The ride includes dark rooms with sound and light effects

LEGO[®] Canoe



- You must be able to get on and off the canoe and hold on tight unaided. In the event of a breakdown, you must be able to walk down the stairs
- Disabled and 'Show consideration' access via the Reserve & Ride entrance
- Note: You may get wet on this ride

LEGOLDMINE[®]

- You can take your wheelchair with you

Western Ride



- No access for guests over 150 cm
- Disabled and 'Show consideration' access via the exit

Pirate Land

Lighthouse



- Here you must be able to sit upright and hold on unaided
- Disabled and 'Show consideration' access via the exit
- Note: You must hoist yourself up to a height of seven metres

Pirate Boats

- Contact the employee located at the ride for access

Pirate Carousel



- You must be able to hold on unaided
- Contact the employee located at the ride for access

Pirate Splash Battle



- Here you must be able to sit upright and hold on unaided
- Contact the employee located at the ride for access
- Note: You may get wet on this ride

Pirate Wave Breaker



- Here you must be able to sit upright and hold on unaided
- Disabled and 'Show consideration' access via the exit





Adventure Land

Fire Brigade



- Disabled and 'Show consideration' access via the Reserve & Ride entrance

Jungle Racers



- You must be able to stand up and hold on unaided
- 2 adults are not allowed in the same scooter
- Disabled and 'Show consideration' access via the exit

THE TEMPLE



- You must be able to sit up and hold on unaided
- This ride is not recommended for anyone with epilepsy, as it features strobe lights
- Disabled and 'Show consideration' access via the exit
- Note: The ride takes place in the dark with lights and sound effects

X-treme Racers



- You must be able to climb into the car without assistance. In the event of a breakdown, you must be able to get out of the car yourself and go down the staircase
- Disabled and 'Show consideration' access via the Reserve & Ride entrance
- Note: This ride moves at high speeds





Polar Land

Ice Pilots School



- You must be able to hold on unaided. In the event of a breakdown, you must be able to climb down a ladder without assistance
- Contact the employee located at the ride for access
- Note: The ride includes a dark room with sound and light effects

Polar X-plorer



- Here you must be able to sit upright and hold on unaided. In the event of a breakdown, you must be able to get off the scooter and walk down the stairs
- You cannot go on the rollercoaster if you have a prosthetic leg. If you have an arm prosthesis that you can remove, then you can go on the ride if you can hold on unaided
- Disabled and 'Show consideration' access via the Reserve & Ride entrance
- Note: This ride moves at high speeds

KNIGHTS' KINGDOM™

The Dragon



- Here you must be able to sit upright and hold on unaided. In the event of a breakdown, you must be able to climb down a ladder without assistance
- Disabled and 'Show consideration' access via the Reserve & Ride entrance
- Note: This ride moves at high speeds

Vikings River Splash



- Here you must be able to sit upright and hold on unaided. In the event of a breakdown, you must be able to walk down the stairs next to the lift or over uneven terrain
- Disabled and 'Show consideration' access via the Reserve & Ride entrance
- Note: You may get wet on this ride

THE LEGO® MOVIE™ World

Emmet's Flying Adventure

- Here you must be able to sit upright and hold on unaided
- You cannot go on this ride if you have a full prosthetic leg. Nor can you try the ride if you have a prosthetic leg that extends above the knee. You can go on the ride if you have a below knee prosthesis
- Disabled and 'Show consideration' access via the Reserve & Ride entrance
- Note: The ride includes a dark room with sound and light effects

Apocalypseburg Sky Battle

- Here you must be able to sit upright and hold on unaided
- Disabled and 'Show consideration' access via the 'Show consideration' entrance
- Note: This ride moves at high speeds

Unikitty's Disco Drop

- Here you must be able to sit upright and hold on unaided
- 2 adults are not allowed in the same double seat
- Disabled and 'Show consideration' access via the exit
- You cannot go on this ride if you have a full prosthetic leg. Nor can you try the ride if you have a prosthetic leg that extends above the knee. You can go on the ride if you have a below knee prosthesis



Show consideration overview

As the holder of a Show Consideration wristband, you must follow the guidelines below.
If in doubt, contact the employee stationed at the ride in question.



= Companion/helper (must be over 18 years of age*)



= 'Show Consideration' wristband holder

No. in Park guide	Activity	Guidelines for the activity	'Show consideration' scheme and requirements for helpers	Max. group size permitted for the activity	Wheelchair user
2	LEGO® Safari		1 companion/helper for 2 Show consideration, must sit in the same car	4	No further requirements
3	Caterpillar		1 companion/helper for 2 Show consideration	4	Must be able to sit upright and hold onto something
4	Mini Boats		1 companion/helper for 2 Show consideration, must sit in the same boat	4	No further requirements
5	LEGO® Train		1 companion/helper for 2 Show consideration	4	No further requirements
6	LEGOTOP®		1 companion/helper for 2 Show consideration	4	No further requirements, wheelchairs can be brought
7	Monorail		1 companion/helper for 2 Show consideration, must sit in the same car	4	Must be able to sit upright and hold onto something
9	Frog Hopper		1 companion/helper for 2 Show consideration, the helper must stand outside of the fenced area	4	Must be able to sit upright and hold onto something
11	DUPLO® Plains		1 companion/helper for 2 Show consideration, must sit in the same plain	4	Must be able to sit upright and hold onto something
12	DUPLO® Express		1 companion/helper for 2 Show consideration, the helper must stand outside of the fenced area	4	No further requirements
14	LEGONDOL®		1 companion/helper for 2 Show consideration, the helper must stand outside of the fenced area	4	Skal kunne sidde oprejt
17	Pirate Wave Breaker		1 companion/helper for 2 Show consideration, must sit in the same boat in the same row	4	Must be able to sit upright and hold onto something
18	Pirate Splash Battle		1 companion/helper for 1 Show consideration, must sit in the same boat in the same side	4	Must be able to sit upright and hold onto something
19	Lighthouse		1 companion/helper for 1 Show consideration, must sit on the side	4	Must be able to sit upright and hold onto something
20	Pirate Boats		1 companion/helper for 1 Show consideration, must sit in the same car	4	Skal kunne sidde oprejt
21	Pirat carrousel		1 companion/helper for 2 Show consideration, must sit in the same barrel	4	Must be able to sit upright and hold onto something
23	LEGO® Canoe		1 companion/helper for 2 Show consideration, must sit in the same canoe	4	Must be able to sit upright and hold onto something
24	Flying Eagle		1 companion/helper for 1 Show consideration, must sit in the same car	2	Must be able to sit upright and hold onto something
25	Western Ride		1 companion/helper for 2 Show consideration, should stand between show consideration	4	Must be able to sit upright and hold onto something
29	X-Treme Racer		1 companion/helper for 1 Show consideration, must sit in the same car	4	Must be able to sit upright and hold onto something
30	THE TEMPLE		1 companion/helper for 1 Show consideration, must sit in the same car	4	Must be able to sit upright and hold onto something
31	Jungle Racer		1 companion/helper for 1 Show consideration, must sit in the same scooter	4	Must be able to sit upright and hold onto something
32	Fire Brigade		1 companion/helper for 2 Show consideration, must sit in the same car	4	No further requirements
33	Vikings River Splash		1 companion/helper for 1 Show consideration, must sit in the same fleet	4	Must be able to walk, sit upright and hold onto
34	The Dragon		1 companion/helper for 1 Show consideration, must sit in the same car	4	Must be able to walk, sit upright and hold onto
38	Polar Explorer		1 companion/helper for 1 Show consideration, must sit in the same car	4	Must be able to walk, sit upright and hold onto
41	Emmet's Flying Adventure		1 companion/helper for 1 Show consideration, must sit in the same gondol	2	Must be able to sit upright and hold onto something
42	Unikitty's Disco Drop		1 companion/helper for 1 Show consideration, must sit on the side	2	Must be able to sit upright and hold onto something
43	Apocalypseburg Sky Battle		1 companion/helper for 1 Show consideration, must sit on a plane in front or behind	2	Skal kunne gå, sidde oprejt og holde fast
46	LEGO® NINJAGO® The Ride		1 companion/helper for 1 Show consideration, must sit in the same car	4	Must be able to sit upright and hold onto something

The above are for guidance and may be changed on the day by the activity's personnel. You may therefore experience changes from one visit to the next. Reservations are made for the number of 'Show Consideration' wristband holders per vehicle, as this may complicate any evacuation situation. As a minimum, there must be one helper, who is over 18 years of age and who is responsible for the bearer of the 'show consideration' wristband throughout the trip. All guests must be able to move on and off an activity independently or with assistance from their helper. Wheelchairs can be brought to the following activities: LEGO® Top, Atlantis & LEGO® Studios.

Note: No liability is assumed for printing errors.